



Simplicity. Flexibility. Productivity.

incadea
A Dealertrack® Solution



The marketplace is changing. Increasing competition, growing customer needs and new technologies are changing your daily business operations constantly.

incadea.fastfit, a global solution designed and developed to serve exclusively the needs of the tire business, vehicle accessories trade and workshops, enables you to improve efficiency and productivity, while supporting the optimization of internal processes and procedures. The solution is based on the proven and innovative platform of Microsoft Dynamics NAV and incorporates extensive knowledge and business process know-how of your industry.

Your industry. Embedded

The solution supports all standard business functions, from financial accounting and order processing to stock management and includes many industry-specific add-ons that can be used to make daily work even more efficient. The standard edition of incadea.fastfit includes vital business functionality such as the central shopping basket, the match code (item) search, contact search & management and services. Embedded focus on sales and purchase calculation helps in mapping standard industry condition schemes, while the item master, with more than 80.000 tires, rims, chafers and vehicle trade accessories enable fast process optimization.

Supporting every business process

Data from various work processes can be efficiently recorded, administered and used while dynamic data processing can save you significant time. Information for various manufacturers, articles, work values, time allowed, fixed prices etc. is stored in comprehensive master tables.

incadea.fastfit includes e-commerce, knowledge management, and customer relationship management and is continually developed and enriched with new capabilities and functionalities in order to meet the industry needs and customer expectations.



incadea.fastfit – Key features

- Overview of warehouses and subsidiaries
- Fast access with automatic match codes
- Data recording with a shopping cart
- Bonus checks in purchasing and sales
- Wide variety of sales calculations
- Tire hotel
- Tire and rims consultation
- Complaint administration
- Fleet management
- Ad hoc data exchange with manufacturers

Master Data. Basis of all functionality

Item Master

Perfect grouping of different items types like tires, rims and vehicle trade accessories enables accurate pricing calculation, concise purchase invoice verification and control of the bonus credit memos. The initial import of items can either be processed through the incadea.fastfit import tool or offered via the solution's item master. The Item master includes more than 80,000 tire and rim items of all leading manufacturers. Price maintenance, item attribute maintenance and new additional items are included in the solution item upkeep.

Every calculation needs a calculation base price

Supporting your daily tasks successfully, calculation base prices are maintained automatically, either through EDI PRICAT or incadea.fastfit item price import tool. The solution allows you to maintain different time ranges of valid prices for sales and purchase, while valid prices and past price changes are automatically available.

Master Data Concepts

- Different forms for different types (tires, rims, tubes, etc.)
- Three-level item grouping – a basis for detailed calculation & statistics
- Each item attribute is stored in its own field and therefore can be filtered
- Automatic generation of item descriptions and match codes from any item attribute

Automated Price Maintenance

- Easily usable import interface
- Easy adaption to existing formats
- EDI Wheel—PRICAT Support
- History of prices to chart price changes over time



Master Data

Services

incadea.fastfit allows you to administrate all services, based on the "resource" module of Microsoft Dynamics NAV. This module permits the optimized usage of services, employees and machines in the service area. You do not only have a detailed history, you can also use this module to plan your service needs (and allocated resources) in advance. Each service (or service group) is allowed to have its own price definitions for sales and purchase based on the different customer groupings. Another feature is the possibility to use service packages (numerous services grouped together in a package with a single price) where the sales price (and gross profit) is automatically split into its components.

Customer and Contact Management

The solution supports the efficiency of customer and contact management. Each visit/contact (e.g prospect or existing customer, vendor, partner) can be recorded and tracked via contact management, available in all modules, enabling the materialization of marketing activities. For example, using the data available through incadea.fastfit you are able to generate serial letters for all those customers who stored winter tires in your depot and have not shown up yet.

Services

- Different criteria for unit cost and unit prices
- Define unlimited price lists
- Supports planning in the service area
- Used throughout whole sales area

Contact Management

- Automated classification by criteria like turnover, gross profit, service time
- Supports marketing to-dos
- Document management
- Contact search
- Synchronization with contacts, tasks and appointments in Microsoft Outlook

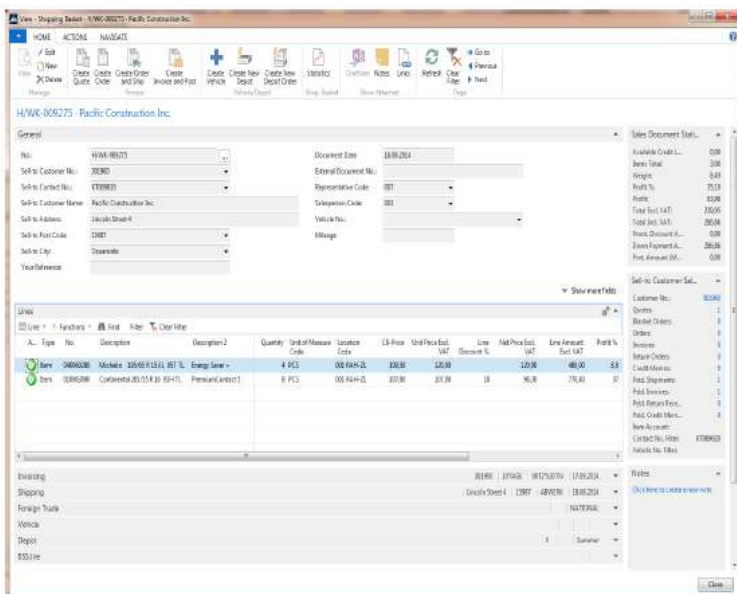
Sales Flow

Customized Sales Functions

The shopping basket is the central desktop connected to all vital functions in the area of sales and purchase, helping you to save time and increase turnover via enabling:

- Sales associates to sell faster
- Fast processing of a standard cash order, including the creation of a work order, selection of goods, addition of any requested services and invoice print out.

Vital information like list price, customer price, expected profit margin, quantity discount and many more ease up wholesale business processes as well. The possibility to review sales and purchase histories using the Navigate function proves to be a valuable function for your sales team. For example, when an item is not available at your location, checking neighboring stores or the central location and creating a transfer order is accomplished through a few mouse clicks. In case requested goods are in none of your stores, you are able to order them directly from the vendor, using AdHoc EDI. Using the integrated return order management tool, you can process the return of an item back to the vendor, when necessary.



Simplicity for sales order handling

Overview

- Additional tabs to record vehicle and depot data
- Multi-language documents
- Multiple shipping addresses per customer
- Multi-currency capability
- Third-party deals - national and international
- Document recording and maintaining per store
- Return order management
- Administration of customer-specific item number
- Multiple contacts per customer
- Shipment notifications
- Package tracking
- Define and monitor credit limits
- Reservation of items from inventory and upcoming purchases
- Manage prices, discounts and cash discounting
- Defining gross or net prices
- Up-to-date Inventory figures (every sale/purchase immediately affects the inventory)
- Configurable roles for maximum allowed discounts and minimum profit margins

Sales Documents

- Quote
- Blanket Orders
- Orders
- Shipment
- Invoice
- Cash invoice including cash register functionality
- Commission (Customer/Vendor)
- Return Orders
- Credit Memos
- Combine Shipments
- Work Orders
- Vehicle Inspection Sheets

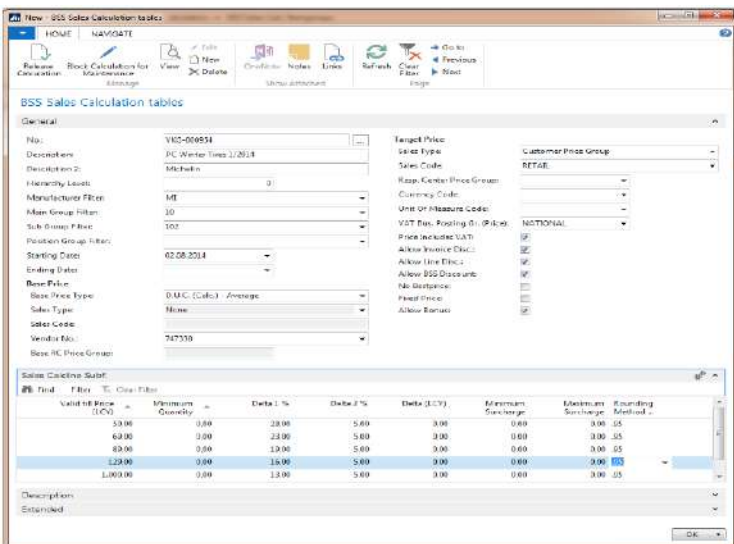
Sales Flow

Sales Calculation

By setting miscellaneous criteria you can sort your price lists by manufacturer, by dimension, by item group etc. Additional capabilities include drilling down for creating specific prices on item level, defining different discounts per customer/group, per manufacturer, per dimension, per item group etc.

Pricelist generation and discount management gives you the possibility of easily administrating and maintaining your prices to your own needs. Different prices per region, fixed prices for fleet management are automatically generated and provide an additional competitive advantage to your business.

Keep control of
your sales



Easy and flexible calculation of sales price lists

Price determination

- Control prices, discounts and cash discounts
- Define gross and net prices
- Separate prices possible per store or groups of stores
- Make own prices for groups, periods, per date or period, for different units of measures and even currencies

Customer price consists of

- List price (calculated) discount

List prices for

- Campaigns
- All customers
- Customer price groups
- Single customer

Base price for calculation

- Calculation Base Price (recommended sales price from the manufacturer)
- Another already defined sales price
- List price
- All three possible calculated unit costs
- Net price of a specific vendor

Criteria for a calculation (valid for a specific)

- Manufacturer
- Main-/Sub-/Position group
- Width
- Aspect ratio
- Diameter
- Tread Pattern
- Calculation Tag

Sales Flow

Sales Documents

Quotes, Blanket Orders, Orders, Invoices, Return Orders, Consignation and Credit Memos are the basic elements for total sales management. The documents contain all needed data from the customer, the contact and (if used) vehicle and depot data. Additional information (notes, hints, text remarks on the document) can be easily added in each workflow step. In the master data it is defined which processes are allowed (if for example only cash sales are allowed) so the sales people can concentrate on actually doing business. Already shipped documents can be archived and reviewed later on.

Document Transfer

Created sales documents which are about to be given to the customer can be printed, sent via fax out of the application or sent by email in PDF format.

Credit Limit

During creation of a sales document the due balance and credit limit is automatically checked. If there is a due balance or the credit limit is about to be exceeded and informational dialog is opened. Depending on the users rights, the user can accept it or not even be allowed to continue. Also, there is an option available at all times to get a store manager to allow an override per sales order if the user lacks the right to do it by themselves.

Inventory Check

During the sales process you are always informed about stock levels and get immediate response from the system if you are about to sell something not in stock. Information is also provided on items in other open sales orders. If the item is out of stock, but available in a different store, you have the opportunity to fill in a transfer order from one store to another.

Combined Items

Supporting service packages and whole tires is included in incadea.fastfit, giving you the possibility to maintain any combination of services and items as "single" (combined item). Also, automatic price calculation for these combined items is handled by the system.

Miscellaneous Items

Handling "miscellaneous items" (items you use only one time, for example a car clutch) is supported in incadea.fastfit. Fast creation and automatic price calculation are included, making it easy to use them in a flash.

Additional features

- Different versions of your document are archived
- Electronic document transfer
- Info panel for a quick access to sales history
- Reservation of items
- Shipment notifications
- Third-Party trades
- Recording purchase order connected to a specific sales order, either with Adhoc EDI or traditional.
- Return order management with automatic creation of all relevant documents
- Commission Management for customers
- Dunning Integration
- Create sales commissions for sales staff from sales documents
- Advanced reporting system
- Record fitters for services (and fitter commission management)

Search Integration:

- Customer and contacts search – also for vehicles and depots
- Item search using match codes
- Services, service packages and whole tires
- Automatic suggestion of replacement items
- References for customer item numbers and vendor item numbers
- Catalog search with automatic conversion into the item master
- Import shopping from other systems like web shops or other web services

Document Rounding

In wholesale business the possibility of agreeing on a "rounded" amount is often needed (€150,- instead of €151.32,-). In incadea.fastfit it's easy to accomplish this task. Of course the maximum allowed "rounding" can be defined in the system per user. The rounding difference can be posted as charges to either the items or – rarely, but possible – to the services.

Search Engine

Match Code

Match codes are additional search criteria for items automatically generated by incadea.fastfit. Any number of match codes can be defined in the system, built from the items attributes., but you can also create manually match codes in order to find groups of items immediately.

Match Code Search

The fast and efficient search and selection of items is one of the major functions in tire trade. Wherever you enter a match code into an item number field inside incadea.fastfit the match code search is used to assist you in the process of finding the needed item. You can also limit (by default) to a specific season so you see, for example, only summer tires if you omit the season from the search. All season tires are not affected by this filtering.

If you support the customer number (or start the search from a sales document) you see the automatically calculated customer price for the found items.

There is a possibility to see only items on stock or only items on stock in the own store. An important function is to see the stock availability of neighboring stores and the central location too. You can see at a glance if you can get the goods using a transfer order or will have to order them from your vendor. For a quick item replenishment you could use the match code search to show you all items with a quantity less than four, and let the shopping basket replenish it to a stock level of four. Naturally the found items can be sorted by various criteria, like profit margin, customer price, inventory either ascending or descending. Also, sorting by "priority" is possible where the items are sorted by your preferred tire brands.

This and much more is possible due to the special filter technology available in NAV, extended by incadea.fastfit. This technology allows you to change the search results with a single click. Just switch from "Show all items" to "Show items in stock" in a matter of seconds.

Miscellaneous views complement the many possibilities of the match code search. Each of the (configurable) view allows you different insights: for customer information, stock information, replenishment etc.

Match code search

- Fast and efficient item search
- Immediate information on stock levels
- Recommended retail price and customers price at a glance
- Multiple views to search results
- Filtering results
- Configure standard quantities
- View definable for each user

Sorting the view on

- List price
- Customer price
- Profit margin
- Inventory
- Priority
- Etc.

Contact Search

- Contacts
- Customer
- Vehicles
- Depots



Contact Search

Contact search is used for searching contacts, customers, vehicles and depots similar to the match code search for items. You can search for every single attribute of your customers, be it name, address, phone number, zip code or something else. If a contact does not (yet) exist you can easily add the new record using the incadea.fastfit contact creation.

Procurement Processes

Modules supporting the purchase processing have been optimized towards giving you the possibility to save as much money as possible. Be it the marketplace (comparison of vendor pricings) or the detailed purchase calculations – everything is optimized to achieve the "best buy". The detailed bonus history can tell you anytime how much bonus you will have to expect from your vendors.

Virtual Marketplace

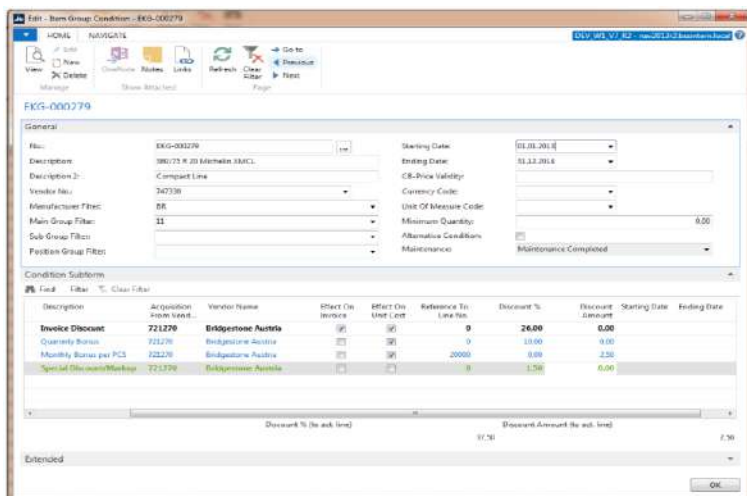
The virtual marketplace stores the price information of your vendors. So every time you purchase an item you can easily check for the best offer. Additionally you can also store your competitors' prices in the system so the sales staff has the information on competition at their fingertips.

Purchase Calculation

Every new season item conditions are negotiated with different vendors. Many parts of this agreements usually are bonuses which you will get in the future, usually at end of the year. Some of them are also bound on reaching defined targets. Did you ever ask how it could be accomplished to easily control this credit memos at the end of the year? Or even start controlling them?

incadea.fastfit eases up this bonus settlement. Every condition part is stored in a special module. Every purchase invoice records the valid (agreed) conditions and later on this information can be used to re-check the vendors bonus credit memo.

After getting the purchase invoice it is easy to re-check it. But there is more: all bonuses which are NOT listed on the invoice are also stored in the system in separate accounts as expected bonuses. You can also take this expected bonuses into account when calculating the average unit cost for an item. Later on these ledger entries are used to control the bonus you have to get from your vendor.



Each purchase saves money

Virtual Marketplace

- Chart the best purchase possibilities
- Integration of a Tyre24 interface
- Sorting by purchase price
- Additionally show competitors prices

Purchase Calculation

- Add as many calculation parts as you want
- Three-level cost presentation:
 - Invoice price
 - Average unit price
 - Overhead price
- Set time periods where the calculation is valid
- Graduated prices
- Multiple currency support
- Bonus history and show expected bonus

Define for

- Manufacturer
- Main-/Sub-/Position group
- Width
- Aspect Ratio
- Diameter
- Tread Pattern
- Calculation Tag

Always have an overview on your valid conditions

Procurement Processes

incadea.fastfit assists you in planning and recording of all physical movements in your warehouse. For these processes the Microsoft Dynamics NAV base application has been enhanced. All processes in the warehouse - from goods receipt over storing to goods issue are fully supported. Your processes (and the exact being of all your goods) become fully transparent and this saves you time and money.

Purchase Order

Purchase orders are normally created either by using the shopping basket or created from the purchase recommendation. Of course a manual way is also supported. Purchase recommendation are generated based on misc. disposition parameters (max. quantity on item, stock level, sales quantity compared to previous season) and can be planned for every item (or group) per store. After a look on the recommendation you can alter it (or not) and generate the orders out of it.

Delivery Reminder

Using the delivery reminders you can note your vendor of overdue receipts. These reminders are assigned to the respective orders, can be registered and used to create a record on the adherence to delivery dates for the vendor.

Good Receipts

Goods receipt allows you to promptly react during the complex process of receipting goods in a big warehouse. Basically the receipt of the vendors are recorded and the system creates all related warehouse documents. You can adapt the documents (missing items for example) and immediately take the goods in stock.

Purchase Invoice Verification

Checking the purchase invoice, if no returning of goods is necessary, finalizes the process. Also during this process different receipts can be summarized into one final invoice, which than can be compared with the paper document of the vendor. You can check expected (and realized) bonuses per line and immediately reclaim or postpone the reclamation on another day. Also, using item charges you can add additionally costs like transport fees, customs, insurances and so on to the items.

Save time and money
thanks to optimized
warehouse processes

Purchase Management

- Purchase recommendation with fixed lot-sizes
- Include expected delivery time of vendors
- Recurring Purchase Orders
- Vendor selection in the purchase recommendation
- Creation of purchase recommendation; automatically updates using a regularly planning scheme

Delivery Reminders

- Maintaining of automated reminders
- Flexible reminder texts, different reminder levels
- Registration of sent reminders
- Vendor assessments using reminders

Purchase Documents

- Quotes
- Blanket Orders
- Orders
- Goods Receipt
- Purchase Invoice
- Return Order
- Credit Memo
- Document Archive
- Access to items from reservation
- Discounts and bonuses applied automatically
- Immediate impact on stock after posting the document

Bonus Management

- Immediate posting of expected bonuses
- Use the drill-down to check the documents
- Total transparency

Customer Loyalty

Additionally to incadea.fastfit Base, which already covers many tire business processes, there are additional modules available assisting in specific tasks. The features described below were built for assisting in special sales processes and helping to improve customer loyalty.

Tire Hotel for Customers

An important tool improving the customer loyalty is the service of storing customers' tires in between the seasons. All customers who stored their tires will surely return next season to refit their tires.

Inside the Tire Hotel you can access all critical data like customer name, vehicle model, license plate, drivers name, storage location, communication details etc. Recording this data is also as fast as convenient. From a list of depots you can easily find a specific depot or create a new one. incadea.fastfit automatically suggest a free storage and handles all related documents for you.

Documents like printing etiquettes, storages and evacuation sheet and services to be done are all generated during the process. Having a look at the depot history gives you the possibility to plan the next refitting season.

When there is already a history of tire storages, the set used before the last is suggested automatically (last same season) and you only have to add tread depth and maybe additional services and you are done. The additional services (like tire washing) can than be finished in between the seasons. Of course all printed documents are archived as usual, meaning you can reprint/view them anytime.

A supplemental service provided by the Tire Hotel module is to inform all customers in advance of tires that will have to be replaced. Create serial letters or emails based on a given tread depth.

Use the advantage of a fully integrated solution

Tire Hotel for Customers

- Automatic or manual location assignment on first use
- Maintenance of vehicle and driver data
- Service can be planned and invoiced in between seasons (tire washing etc.)
- Automatic storage recommendation based on depot history
- Automatic invoicing of depot fee and additional services



Customer Loyalty

Vehicle Management

incadea.fastfit supports the administration of your own or customer vehicles. Not only master data is stored, but also all actions happening (services, tire changes, repairs etc.).

Searching for vehicles can be done using the contact search or in the "Vehicle" tab of the shopping basket. Using the tab results in showing all assigned vehicles to the customer in the shopping basket gives the possibility of seeing fleet vehicles of a specific fleet at a glance.

Search possibilities include: customer name, license plate, vehicle model, manufacturer and much more.

Reporting from vehicle data can be easily used to plan recurring car inspections, services or oil changes. For "internal" (e.g. your) vehicles there are additional features helping you to cost account your own fleet.

This gives you the possibility of having an exact accounting of your own fleet. The corresponding cost center has to be specified if you use this feature.

Vehicle Management

- Vehicle search by: customer, driver, manufacturer, license plate, etc.
- Assignment to contacts and customers
- Fleet Management
- Statistics for recurring services
- Management of your own fleet



Productivity Supplementals

Cash Register

An important module is the Cash Register. It can be used self-contained or integrated in the sales/purchase processes where it automatically opens during any cash sales. Supporting cash and credit card transactions, the cash register allows you to see all your transactions at a glance. At the end of the business day you get a cash register statement which can be used to easily check the content of the physical cash register. All the different payment methods are concisely listed and therefore easy to check.

Administrating several stores, multiple currencies and different transaction types (for example office expenses) can be made simple. Also, it is possible to assign users to a cash register (even with passwords) so it is clear who paid what at every point at all times.

AdHoc-EDI

Using the AdHoc module of incadea.fastfit, you can directly query the availability of items from sales documents or the shopping basket by establishing a direct connection to the tire industry. If items are available, they can be immediately ordered. So you can use this information during any sales talk without being dependent on whether you can reach your vendor by phone (not to mention waiting time in line). If you are about to replenish your stock in the evening or on the weekend, outside of your vendors' business hours, feel free - AdHoc makes this possible.

Put the items in your shopping basket and start the AdHoc inquiry. Usually in a few seconds you get the answer from the vendor (or vendors - you can check more than one brand at a time) supplying information on expected delivery dates. Some manufacturers also supply partial shipments and even replacement items.

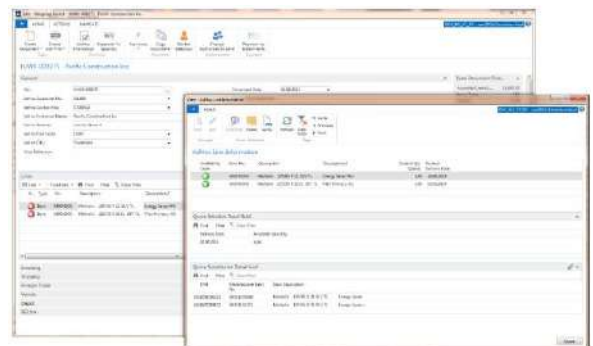
Click the "Order" button to transfer the order electronically to your vendor. A purchase order within incadea.fastfit is also created reflecting all the data on delivery dates using the correct prices and expected bonuses.

Cash Register Administration

- Customer, vendor and cash transactions
- Either payment by cash or by other means of payment (credit cards, cash cards, vouchers)
- Arbitrary number of cash registers per store
- Cash register statement with automatic posting of differences

Be ahead – Use AdHoc

- Easy interfacing with the industry (standardized interface)
- Access more than one manufacturer with a single click
- Easy inquiry from the industry
- Easy ordering
- Orders are generated and transmitted fully automatically



Use AdHoc to check what is available, answer guaranteed in 3-5 seconds

Truck & Vehicle Services

Growth, interfacing with other systems and expansion in new business areas: All this is the goal of the incadea.fastfit Enterprise Edition. Based on the incadea.fastfit Advanced Edition there are no more restrictions apply to your growing company.

Carcass Management

Do you sell retreaded tires? Do you take back customer carcasses for retreading?

incadea.fastfit assists you in organizing this business area. Carcass credit memos, tire disposal fees and communication with retreading companies are easily done in incadea.fastfit so you can concentrate on your core competencies.

Do you send data and carcasses to your retreading company?
Do you own a retread facility?

Then you will love the flexibility of incadea.fastfit. Easily customizable interfaces can be adapted to communicate with your retread factory/retread facility avoiding data loss in the process.

Catalog Integration

Use the Catalog System to integrate items from spare part dealers into incadea.fastfit. When needed, the part is automatically added to the incadea.fastfit item master. After the integration of miscellaneous spare part catalogs, your sales people will know what they missed before.

A special part of the Catalog System is the integration of online web catalogs. Spare parts catalogs only available online can be directly copied into incadea.fastfit. You just fill your shopping basket online using the catalog and the basket is directly transferred into the incadea.fastfit shopping basket. This is done using web services automatically checking the availability of your stock. If the item is not in stock, you can use the system to check for availability at your vendor and order it.

This is done using standardized web services. This means (as there will be new catalog vendors from time to time) also new catalogs can be added easily.

Grow with your company
using communication
without limits

Carcass Management

- Classifying carcasses
- Sell and buy carcasses
- Sell retreaded carcasses
- Sell retread services for customer carcasses
- Electronic communication with the retread company

Catalog Systems

- Administration of non-stock items
- Import non-stock items from various catalogs using a normed interface
- Query ONLINE catalogs
- Get the shopping baskets of ONLINE catalogs
- Order from ONLINE catalogs

Truck & Vehicle Services

Delivery Service Management

When shipping goods, all necessary data for delivery companies (DPP, TNT, UPS) can be collected as needed for the integration with the IT of these companies.

Many delivery companies use their own systems to print etiquettes for their parcels. incadea.fastfit adjusts the information supplied to print/interface with the delivery companies software. For full integration, mobile devices and electronic scales can be integrated.

Return order management is also included and supported. This means you can create return orders for your transporter, which are then collected from the customer's location.

Bay Booking (Online)

A necessary requirement for an effective bay service is the recording of services which must be done on a specific bay. For example axis measurement needs specific equipment to be used. There can also be bays which are only suitable for changing tires.

The assignment is processed online using a call center or in the store. In the planning matrix you can see all open time frames at a glance. Add a reservation by entering time, date, customer and vehicle and you are done.

As the bay booking is fully integrated into incadea.fastfit, you can always switch from the shopping basket to the bay booking and vice versa. If a reservation is deleted, the underlying timeframe is also marked as free and can be assigned to another customer.

Lunch breaks and times outside normal business hours (in the main season) can either be allowed to be assigned or closed depending on the configuration.

This module also provides web services and a web interface where customers themselves can register a service request and select a time slot suitable for them.



Bay Booking

- Define a calendar with open and busy times
- Define working hours for bays
- Define valid time ranges for appointments
- Assign services to be done—per time and bay
- Reserve time frames for customers
- Assign services to appointments
- Check appointments from within the shopping basket
- Take over services in the shopping basket for invoicing
- Charging of services

Highlight

- Online reservation for customers

Integration Services

What is your first thought when you read "e-business" ? E-business offers not only – as commonly thought - enhancing the possibility to reach new customers using the Internet. E-business especially optimizes the cooperation with business partners all over the world. For example exchanging data electronically - fast and automated. This alone is a cause to integrate the possibilities of using a reliable solution for enhancing communication and data exchange in the business plan. Small and medium sized companies must be aware that the demands of customers and vendors are ever increasing. Especially automating the back office is an essential part of reducing company costs. Many processes can be automated and accomplished faster using proper IT tools. Having automated the "simple" processes, the back office staff can concentrate on the more delicate processes such as accounting, reminders etc. instead of having to print invoices. A major part for the automation, of course, are the areas of purchase orders, goods receipts and controlling of purchase invoices.

EDI Process Integration

Cross-media conversion in the workflow: Purchase Order, Receipt, Invoice has been the cause for the industry thinking about new technology to maintain the process using one medium (not print out, enter in the system, print out again etc.). Fortunately an industry standard emerged coping with this workflow called EDIFAKT (EDI=electronic data interchange)

EDIFAKT is used to automate the whole replenishment process from quote to order to shipment to invoice - all electronically based. Together with partners from within the tire manufacturers, incadea BSS and the industry defined a standard based on EDIFAKT they called EDI-Wheel. Using this system allows to transmit orders to the vendor and get electronic answers containing the order confirmation, receipt notification, receipts and invoice fully electronically. Nothing is random in this process. All invoices are automatically checked and only those deriving from the agreed conditions are shown for manual acknowledgment. That professional level assures quality.

Web Service Integration

Communication is essential. Paying attention to the necessities of our time, it is also needed to share information on your stock levels to customers. If you maintain a web shop you will need this information for your customers' orders. Another possibility is the creation of custom web services which can be used to support data to marketplaces, supply shops or even transmit shopping baskets. Also an integration in a customer application is possible using this method. Highly configurable – you decide which partner can access which parts of the data.

Efficient and usable.
Automate your company



EDI – Wheel Process Overview

- ORDER order to industry
- ORDRSP confirmation of order
- DESADV shipping notifications and shipping documents
- INVOIC electronic invoice
- REMADV inform the industry of invoice payment
- PRICAT price catalog supplies master data and prices

Web Service Integration

- Live access to ERP data and functions
- Fully integrated in incadea.fastfit
- No doubled effort due to double data
- Business logic centralized in incadea.fastfit
- Easy administration



Find out more on
www.incadea.com

incadea
A Dealertrack® Solution

